

## BRAND GUIDELINES

**BRAND IDENTITY GUIDELINES** 

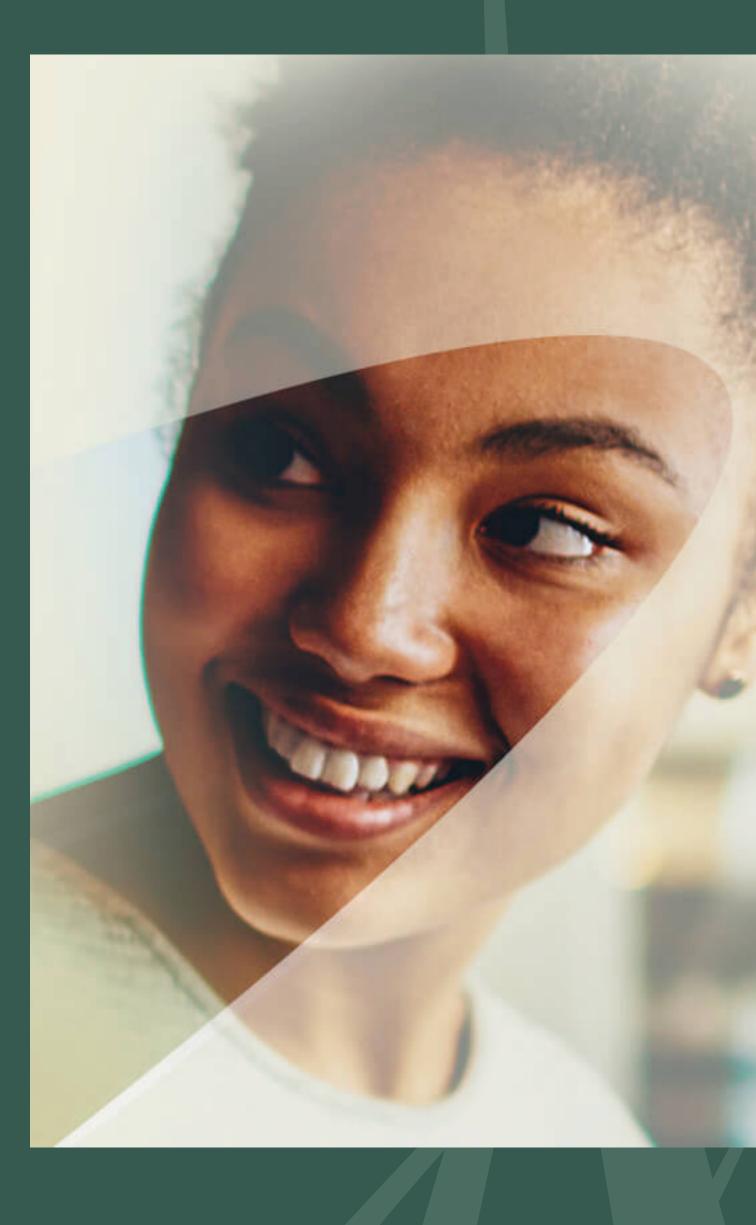
THOUGHTSCORE

VERSION 1.0

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## WELCOME TO OUR BRAND GUIDELINES

Here, you'll find everything you need to understand our brand's personality, visual identity, and tone of voice. By following these guidelines, we ensure a cohesive, memorable experience that reflects our values and strengthens our connection with our audience.



### **VALUE PROPOSITION**

To create and publish league tables and reports, ranking the quality of customer treatment delivered by companies.

### **BRAND MISSION**

To support consumers, companies, and the public sector in building more positive, sustainable economies.









### **TARGET MARKET**

### CONSUMERS

Enable a collective voice to highlight customer service performance.

### **BUSINESSES**

Provide reports to enable companies improve their service.

### **PUBLIC BODIES**

Empowering authorities with the insight to enforce oversight.

### **BRAND TONE:**

HONEST
TRANSPARENT
AUTHENTIC
SOCIALLY RESPONSIBLE
INNOVATIVE
INCLUSIVE









# Cogo Specifications



### **BRAND LOGO**

The logo features a wing design composed of concentric geometric forms that progress from large to small. This arrangement is intentional, reflecting the brand's values and what it aims to communicate.

**Growth and Progression:** The layered shapes symbolise our journey from foundational values to focused goals, signifying a commitment to growth and evolution.

Innovation and Precision: The geometric design communicates a modern approach, emphasising precision and innovation—values at the core of our brand identity.

**Balance and Harmony:** The concentric arrangement reflects our dedication to consistency, integrity, and balance in all we do.

**Ascent and Ambition:** The wing symbolises our drive for progress, with each form representing a strategic, disciplined step towards achieving high ambitions.

**Unified Complexity:** Together, the geometric shapes highlight the brand's capability to unite complex parts into a cohesive, streamlined whole.

The wing's structured, concentric design represents our role in empowering consumers to make informed choices, amplifying voices for better customer experiences, informing regulators on real-world impacts, and enabling companies to elevate their standards. Each shape builds upon the next, symbolising our efforts to connect and uplift all stakeholders on a collaborative path towards meaningful progress.

**Placement:** For consistent placement, follow these rules:

- Always align the logo to the left. Use either the upper left or bottom left of layouts.
- Centre placement may be used if the logo is the most prominent element in the design.





### **COLOUR VARIATIONS**

Use only approved colour variations of the combination logo to maintain brand consistency.

These include:

**Colored version:** The preferred version for most applications on light backgrounds.

Reversed solid Colour (#ffffff): The preferred colour for most applications on dark backgrounds.

**Primary solid Colour (#0b302c):** The secondary colour for most applications on light backgrounds.

Monochrome: For black-and-white or single-color applications for low-color environments.

### DO

- Use the logo as secondary to support text or imagery.
- Always place the logo on a background that ensures high contrast and legibility.
- Avoid using it on complex or cluttered backgrounds that may obscure its details.

### **DO NOT**

- Adjust contrast, tone or hue.
- Use too close to other design elements, other logos or busy backgrounds.
- Change colours from the primary brand colours.
- Adjust the distance or proportions between the brand symbol and the words.
- Use the coloured version on medium to dark backgrounds, or on colours that clash.











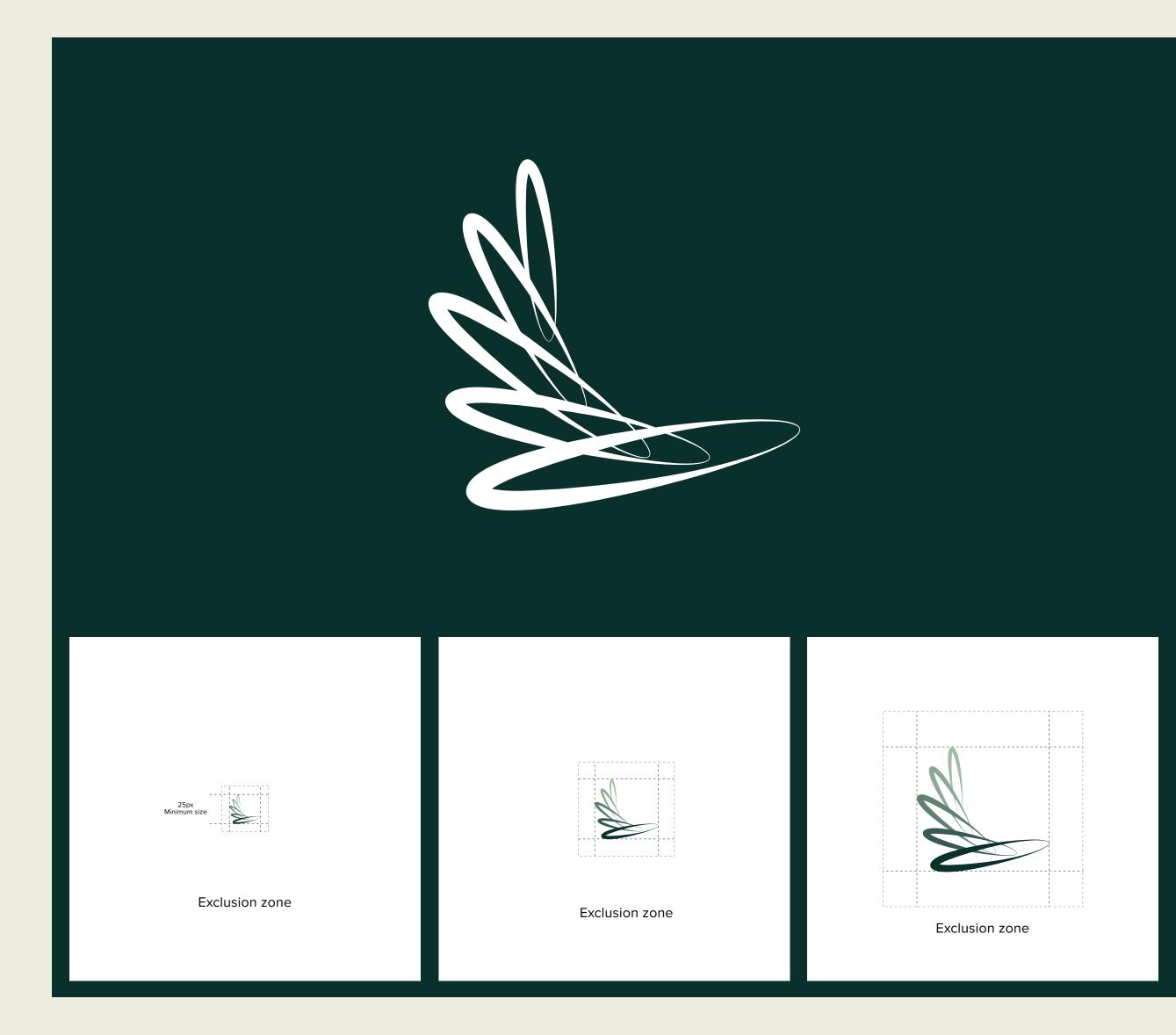
BRAND GUIDELINES



### **BRANDMARK**

Our brandmark is the core element of our visual identity, representing our values and brand essence. To maintain consistency and strengthen brand recognition, please follow these guidelines when using the brandmark:

- The brandmark should not be scaled down to less than 25px in height.
   Except for a 16x16px Favicon.
- Do not delete any of the geometrical elements or modify the overall look and feel of the symbol.
- Do not place any design elements within the brandmark exclusion zone.
- Use as the brand visual identity where the full logo does not fit.





### **COLOUR VARIATIONS**

Use only approved colour variations of the brandmark to maintain brand consistency.

These include:

**Colored version:** The preferred version for most applications on light backgrounds.

Reversed solid Colour (#ffffff): The preferred colour for most applications on dark backgrounds.

Primary solid Colour (#0b302c): The secondary colour for most applications on light backgrounds.

**Monochrome:** For black-and-white or single-color applications for low-color environments.

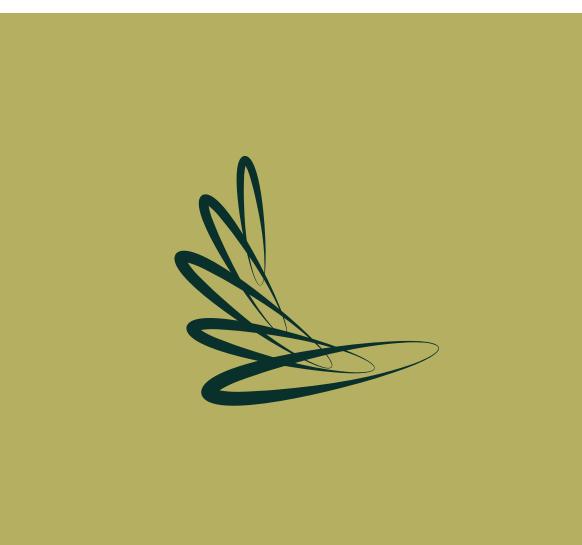
### DO'S

- Use the brandmark as secondary to support text or imagery.
- Always place the brandmark on a background that ensures high contrast and legibility.
- Avoid using it on complex or cluttered backgrounds that may obscure its details.

### DO NOT'S

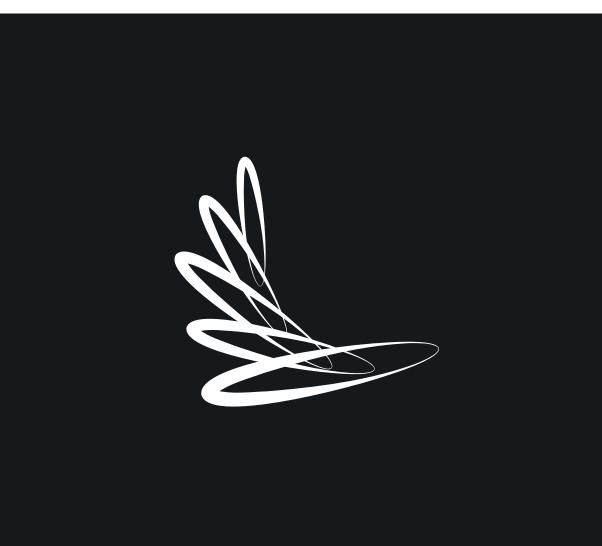
- Adjust contrast, tone or hue.
- Use too close to other design elements, other logos or busy backgrounds.
- Change colours other than the brand colours specified.
- Use with the full logo.
- Use the coloured version on medium to dark backgrounds, or on colours that clash.











**BRAND GUIDELINES** 



### **CLEAR SPACE (EXCLUSION ZONE)**

Our combination logo is based on simple shapes and a wordmark.

To ensure legibility and prominence, the logo should be surrounded by an area of clear space which remains free of other design elements, such as other logos or patterns. This exclusion zone around the logo has been created using the height of the letter "T"; which helps to keep the proportions of the logo well balanced. This space also applies when the symbol is used by itself.

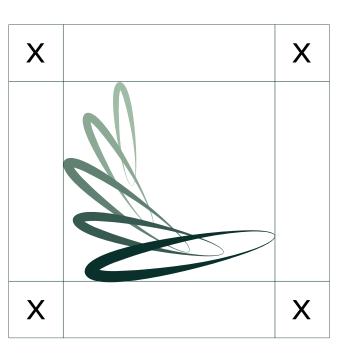
### DO

- Always use left aligned. Upper left or bottom left of layouts.
   Centered placement may be used if the logo is the most prominent element in the design.
- Scale proportionally according to the available space. We suggest a minimum of 85px wide for the combination logo (wordmark + symbol) on digital placements.

### **DO NOT**

- Alter the exclusion zone
- Change its proportions, colors, or orientation.
- Adding shadows, gradients, or effects.
- Placing it within unapproved shapes or additional elements





BRAND GUIDELINES



### **INCORRECT LOGO USAGE**

Incorrect logo usage can weaken our brand identity and create inconsistency in how we're perceived. Always use the logo exactly as specified in these guidelines. Avoid alterations like stretching, changing colors, adding effects, rotating, or rearranging elements. Do not add unapproved text, graphics, or background colors, and ensure the logo is always clear and readable. Consistent logo usage strengthens our brand, so please follow these rules to maintain a cohesive and professional look across all materials.

DO NOT RESIZE THE COMBINATION LOGO (THE SYMBOL OR THE TEXT INDIVIDUALLY):



DO NOT CHANGE THE COLOURS:



DO NOT CHANGE THE FONT:



DO NOT SQUASH THE LOGO:



AVOID USING BUSY, COLOURFUL AND CLASHING BACKGROUNDS:



DO NOT CHANGE THE SPACING:



DO NOT USE ANY GRADIENTS ON THE LOGO:



DO NOT TILT OR ROTATE THE LOGO:



DO NOT REMOVE LOGO ELEMENTS:



DO NOT USE THE WORDMARK ONLY:



DO NOT USE ANY DROP SHADOWS OR EFFECTS ON THE LOGO:



# O.2 Brand Colours



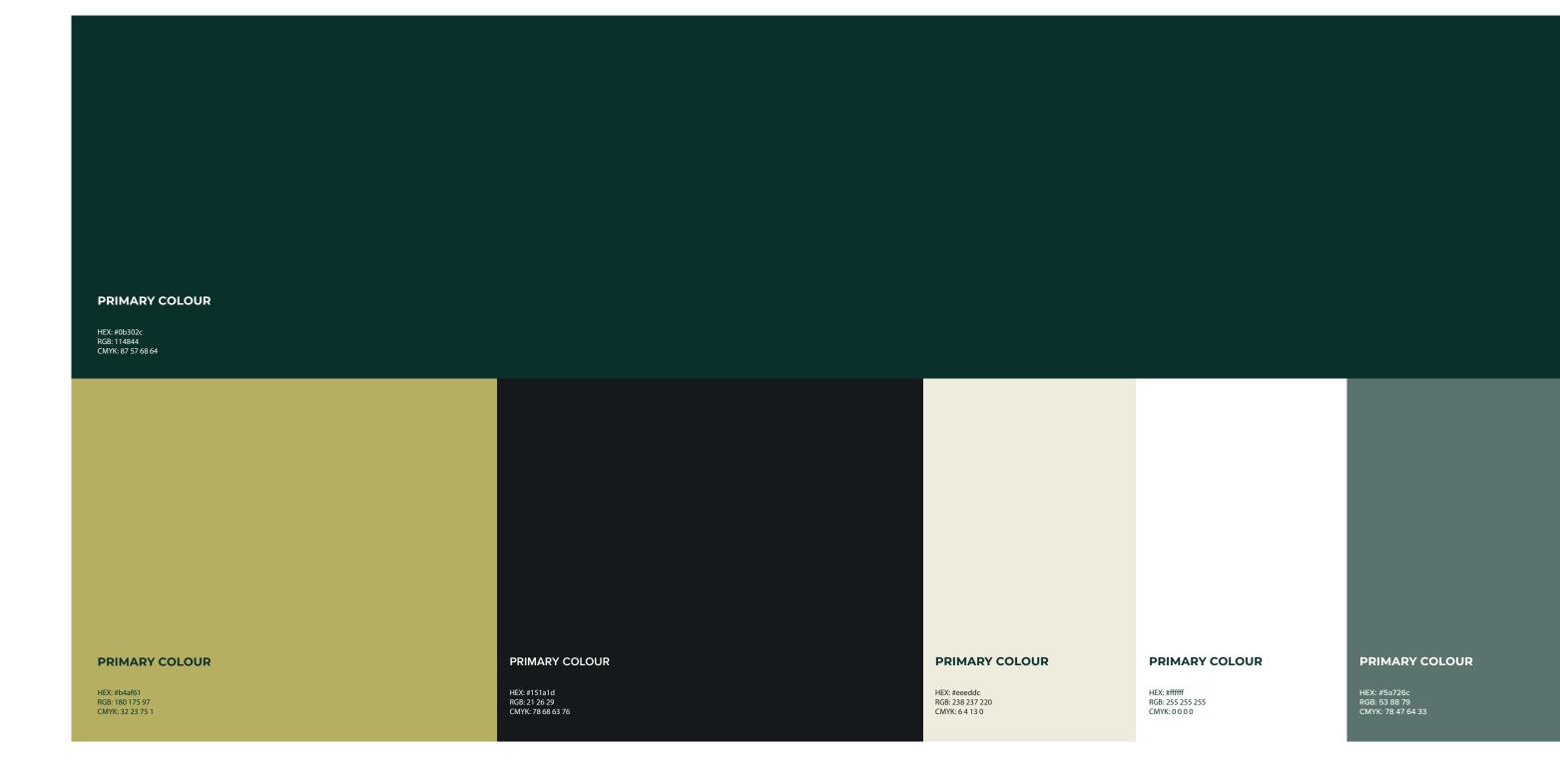
### **BRAND PRIMARY COLOURS**

Six colours have been chosen to represent our brand.

These colours can be used in any combination but ensure legibility is always achieved.

As dark green is the most prominent out of the Core Colors, it should be used for key brand elements — the logo, website, landing page, and app landing screens.

It is important to only use the colours within the system, as they have been specifically designed to pair well together, while ensuring interesting, fresh, and unusual combinations.





### **BRAND COMPLIMENTARY COLOURS**

Tints, tones and shades have been added to the primary colours.

These colours are used to compliment the primary colour palette and add diversity. Use them in combination to the primary brand colours to add depth and variety to a design.



# 0.3 Brand Typography



### WORDMARK

Helvetica Neue Medium Extended is ideal for our wordmark because it's clean, modern, and highly readable. Its wider letterforms create a bold, impactful look, and the medium weight strikes a balance between light and heavy. The font's inherent qualities align with our values.

Honest & Transparent: Helvetica's clean, straightforward look conveys clarity and trust.

**Authentic:** Helvetica is a timeless classic with a reputation for authenticity.

Socially Responsible: Minimalist, Helvetica Neue avoids excess decoration or flourishes. This restrained design approach subtly reflects our brand's commitment to social responsibility and sustainability.

#### Innovative:

Helvetica's versatility allows for modern, creative adaptations.

**Inclusive:** Its legibility and neutrality make it accessible to a wide audience.

## HELVETICA NEUE MEDIUM EXTENDED

**ABCDEFGHIJKLMNOPQRSTUVWXYZ** 

AaBb

### OUR COMPLIMENTARY TYPEFACE

Proxima Nova's soft, approachable design complements
Helvetica Neue's clean, structured look, creating a
balanced and visually pleasing font pairing that feels
both professional and friendly.

This typeface has a wide range of weights, allowing for consistent pairing across different text sizes and design elements. This versatility lets you create visual interest without disrupting brand cohesion.

### **HEADINGS TYPEFACE**

### Website specs:

Proxima Nova Semibold

Uppercase

Font Size: 90px

Font colour: #0b302c

Spacing: 1.1 em Kerning: 0 em

### **SUBHEADINGS TYPEFACE**

### Website specs:

Proxima Nova Regular.

Proxima Nova Bold for highlighting words.

Title Case

Font Size: 48px

Font colour for regular text: #4c554a

Font colour for bold text: #0b302c

Spacing: 1.1 em Kerning: 0 em

## PROXIMA NOVA SEMIBOLD FONT

### AaBb

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890!@£\$%&\*()

### Proxima Nova Regular Font

AaBb

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890!@£\$%&\*()

### Proxima Nova Bold Font

AaBb

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890!@£\$%&\*()



### HIGHLIGHTS & STATEMENTS TYPEFACE

Adobe Text Pro Bold Italic font pairing with Proxima

Nova is ideal for creating visual hierarchy, subtly guiding
readers' attention to key points without disrupting the
overall look.

This classic font provides elegant contrast and readable emphasis. This touch of classic appeal, gives highlights a sense of importance and distinction within modern, minimalist body text.

### **BODY COPY TYPEFACE**

Proxima Nova's readability, versatility, and approachable design make it a top choice for body copy in both digital and print formats.

### Website font specs:

Proxima Nova Regular.

Sentence Case

Font Size: 16px

Font colour: #151a1d

Leading: 1.3 em

Kerning: 0 em

### Adobe Text Pro Bold Italic

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890!@£\$%&\*()



### Proxima Nova Regular Font

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890!@£\$%&\*()





### **WEBSITE CTA SPECIFICATIONS**



### PRIMARY BUTTONS **ON LIGHT BACKGROUNDS**

### **OFF STATE:**

- Font Spec: Proxima Nova Bold Uppercase - #FFFFF
- Font Size: 21px Background Colour: #151a1d **ROLLOVER:**
- Font Spec: Proxima Nova Bold Uppercase - #151a1d
- Font Size: 21px Background Colour: #b4af61

### **OFF STATE**



### **ROLLOVER**

**OFF STATE** 

**ROLLOVER** 

Add Your Voice →

Add Your Voice →

Height: 42px (Minimum 42px for mobile)



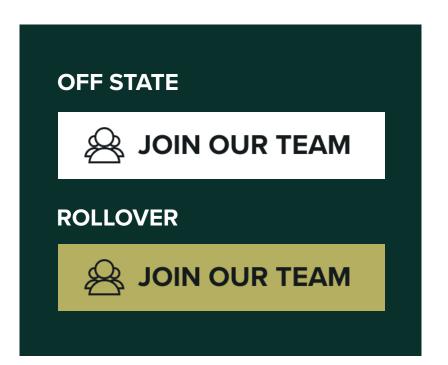
Height: 50px (Minimum 42px for mobile)

### PRIMARY BUTTONS **ON DARK BACKGROUNDS OFF STATE:**

- Font Spec: Proxima Nova Bold
- Uppercase #151a1d
- Font Size: 21PX
- Background Colour: #FFFFF

#### **ROLLOVER:**

- Font Spec: Proxima Nova Bold
- Uppercase #151a1d
- Font Size: 21PX
- Background Colour: #b4af61



Height: 50px (Minimum 42px for mobile)

### **SECONDARY BUTTONS ON LIGHT BACKGROUNDS**

### **OFF STATE:**

- Font Spec: Proxima Nova Bold
- Title Case #151a1d
- Font Size: 21PX
- Background Colour: Transparent
- Outline: 1px #151a1d

#### **ROLLOVER:**

- Font Spec: Proxima Nova Bold
- Title Case #b4af61
- Font Size: 21PX
- Background Colour: Transparent
- Outline: 1px #b4af61

### **SECONDARY BUTTONS ON DARK BACKGROUNDS**

#### **OFF STATE:**

- Font Spec: Proxima Nova Bold
- Title Case #FFFFFF
- Font Size: 21PX
- Background Colour: Transparent
- Outline: 1px #FFFFF

#### **ROLLOVER:**

- Font Spec: Proxima Nova Bold
- Title Case #b4d0b7
- Font Size: 21PX
- Background Colour: Transparent
- Outline: 1px #b4d0b7



Height: 42px (Minimum 42px for mobile)

BRAND GUIDELINES PREPARED BY POPORO CREATIVE LTD.

# O.4 Brand Elements



### **BRAND PATTERN**

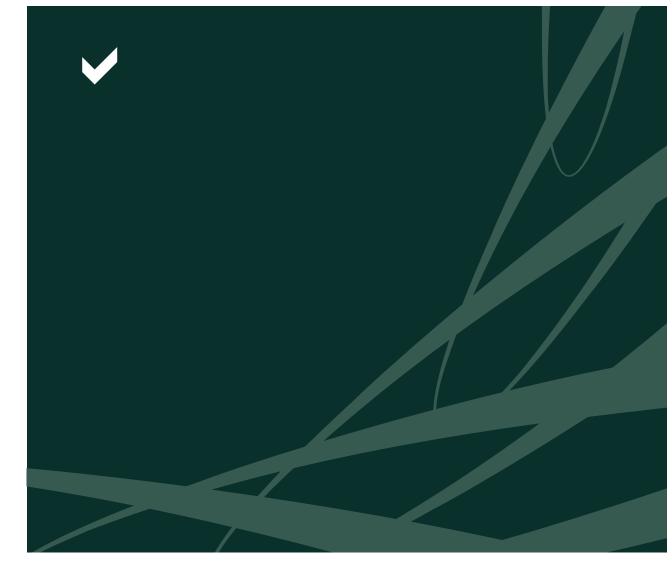
Our brandmark is used selectively to reinforce brand recognition without overwhelming the design. This thoughtful approach creates a cohesive, adaptable identity that enhances brand presence while maintaining balance. By integrating the brandmark strategically, we ensure it supports our distinct, professional aesthetic and strengthens brand recognition.

### DO

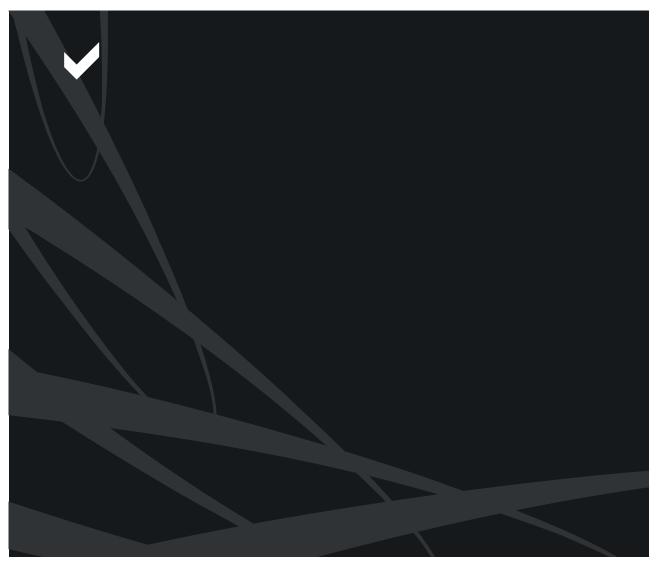
- Adjust the opacity to make it subtle.
- Scale proportionally to suit a particular space.
- Position it freely, ensuring other design elements around it are clear and legible.
- Mirror it is as long as the brandmark is not shown in its entirety.

### **DO NOT**

- Skew or scale out of proportion.
- Use any other colours outside of the brand palette.
- Use outlines
- Show the brandmark fully when used as a pattern.









BRAND GUIDELINES



### **ADDITIONAL ELEMENTS**

Ocassionally large icons are used to enhance our brand communication. They can illustrate concepts, actions, or categories. Our iconography should be clean and simple. The geometric swoosh placement behind these large icons symbolises movement, dynamism, and progress. Its streamlined, curved shape suggests fluidity and motion which aims to communicate innovation, forward-thinking, and energy.

Social media and very small icons should be solid and simple to ensure instant recognition, scalability, and versatility. Their minimalist design makes them easy to identify at a glance, adaptable across different screen sizes and backgrounds, and consistent with official brand standards. This approach also keeps icons lightweight for faster loading, which enhances user experience across digital platforms.

We've also created a "Top Performer" badge to indicate top-ranking performers. The wreath, comprised of our geometric wing symbol, symbolises excellence and high standards, reinforcing a sense of trust and quality for the business awarded, whilst enhancing our brand by keeping it consistent with other branded elements.

























### **LOGO LOCKUP**

In our brand, we use a brand hierarchy to visually link our main brand with specific product lines or divisions, known as sub-brands. This approach allows us to keep our primary brand identity strong while adding sub-brand names beneath it to differentiate products or services. We call this combination a lockup—a standardised arrangement of the main brand and sub-brand that helps create a clear, consistent visual connection across all materials.

This structure reinforces the main brand while allowing flexibility for unique sub-brand identities.

### Font specs:

Proxima Nova Medium

Uppercase

Font Size: Half the height of "T"

Font colour: #5a726c

(Dark backgrounds: #ffffff)

Spacing: 1.3 em Kerning: 0 em











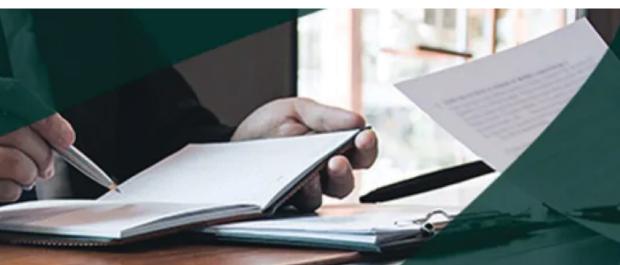
### **PHOTOGRAPHY**

Our photography specification concept centers on visually embodying the brand's values through a flexible, inclusive approach. With a focus on diverse subjects across genders and races, you highlight inclusivity and social responsibility. The oval element from the logo serves as a framing tool, allowing selective emphasis on faces or key details—symbolising transparency and honesty. However, the flexibility to include photos without the oval element adds versatility, ensuring that each image aligns naturally with the brand's context.

Complementary colour choices further enhance authenticity and innovation, creating a cohesive, genuine visual identity.













BRAND GUIDELINES



## THANK YOU!

Brand consistency is essential to building a strong, recognizable identity.

We hope these guidelines help you represent our brand accurately and cohesively.

Thank you for helping bring our brand to life.

hello@thoughtscore.ie thoughtscore.ie